

# Mark Ray

1725 East 14 Mile Road  
Birmingham, MI 48009

Tel: 313 680-1782 Fax: 313 216-2710 Email: markhray@mac.com

## QUALIFICATION SUMMARY

Qualifications include over twelve years of technology experience in Network LAN WAN implementation. Over ten years experience with web site development and maintenance. Management experience of technical department personnel. Technical Lead for the installation of a multi campus XP server farm. Completed infrastructure build-out replacing 10 servers, 600 PCs, and multiple Network components. Developed the core infrastructure for a virtual help desk covering multiple locations. Managed the development of new data center operations and security procedures.

## EXPERIENCE

### **District Technology Manager, Detroit Academy of Arts & Sciences, Detroit, MI 1997-Present**

Responsible for the management of a technology team and maintenance of school's entire computer information systems, which includes one Macintosh OS X server, Eight Windows 2003 Servers, a Linux Print Server, a close circuit video network and numerous computer databases. Design and develop and implement in-service computer training workshops. Over the past eight years, this service was provided for over 3,000 parents, teachers and other staff members. Responsible for developing and submitting proposals for district wide technology solutions. Manage District Virtual Private Network. Manage District Website.

### **CEO/Consultant, Enterprise Consulting Technologies, Birmingham, MI 1099-Present**

Work with clients to design, deploy, monitor and maintain their infrastructure and solve technical problems. Analyze and implement system changes. Maintain and support clients existing technology infrastructure. Support, monitor, test, and troubleshoot hardware and software problems pertaining to LAN and all LAN based applications. Recommend and schedule repairs. Development of Clients Web Sites using Dreamweaver, Dreamweaver Ultra Dev, Flash, Fireworks, and Microsoft Publisher.

### **Mac Specialist, Apple Store Somerset, Troy, MI 2002-2003**

Responsible for customer service and making sure the customers needs are met and guiding them into the ideal computer purchase. Also involved in diagnostic of computers when brought into the store for service.

## EDUCATION

Wilberforce University, Wilberforce, OH  
Bachelor in Fine Arts - Commercial Art / Photography

Marygrove College - ITEC, Southfield, MI  
MCSE Prep - UNIX Administration

## SKILLS

Windows NT, Windows 2000, Windows XP, Windows 2000 Server, Windows 2003 Server, Macintosh OS X, OS X Server and Classic, Linux/UNIX OS, FileMaker Pro Database Development, Microsoft Office Suite, Macromedia Studio MX, Java Scripting, HTML coding, Basic CISCO Routing, PBX and VoIP Telephony Solutions and Wireless Technology.

## HONORS

Eagle Scout, Boy Scouts of America, Troop 191, Thunderbird District, Detroit Area Counsel